

CABINET MEMBER FOR COMMUNITIES AND COHESION

**Venue: Town Hall, Moorgate
Street, Rotherham. S60
2TH**

Date: Monday, 4th November, 2013

Time: 12.00 p.m.

A G E N D A

1. To determine if the matters are to be considered under the categories suggested, in accordance with Part 1 (as amended March 2006) of Schedule 12A to the Local Government Act 1972.
2. To determine any item which the Chairman is of the opinion should be considered later in the agenda as a matter of urgency.
3. Apologies for absence.
4. Declarations of Interest.
5. Minutes of the Previous Meeting held on 2nd October, 2013. (Pages 1 - 3)
6. Community Grants to encourage community service delivery. (Pages 4 - 8)
7. Supporting Rotherham's Voluntary, Community and Faith Sector - Single Infrastructure Grant, 2012/2013: Impact Report. (Pages 9 - 30)
8. Community Leadership Fund - quarterly update to 30th September, 2013.
 - Officer to report.
9. Youth Offending Service - Service Quality Review. (Pages 31 - 41)
10. Date and time of the next meeting: -
 - Monday 18th November, 2013, to start at 12.00 noon in the Rotherham Town Hall.

CABINET MEMBER FOR COMMUNITIES AND COHESION
Wednesday, 2nd October, 2013

Present:- Councillor Hussain (in the Chair) and Councillors Wallis and Burton.

E18. DECLARATIONS OF INTEREST.

There were no Declarations of Interest to record.

E19. MINUTES OF THE PREVIOUS MEETING HELD ON 16TH SEPTEMBER, 2013.

The minutes of the previous meeting of the Cabinet Member for Communities and Cohesion were discussed.

Under matters arising, Minute No. E15 (Women's Strategy Update) was discussed. It was agreed that work would be undertaken to ensure that the Strategy had a forward plan of actions, was resourced appropriately and continued to be driven forward.

Resolved: - That the minutes of the previous meeting held on 16th September, 2013, be approved as an accurate record for signature by the Cabinet Member.

E20. UPDATE ON THE INTEGRATED YOUTH SUPPORT SERVICE.

Councillor M. Hussain, Cabinet Member for Communities and Cohesion, welcomed the Principal Youth Officer (Integrated Youth Support Service, Schools and Lifelong Learning, Children and Young People's Services) to the meeting. The Head of the Integrated Youth Support Service (IYSS) had submitted a report that provided an update on the Service.

The Integrated Youth Support Service for Rotherham officially launched on 2nd September, 2013. The report that had been submitted and the presentation outlined the progress of the Service in its first month of operation.

- All locality based plans had been produced for the period September, 2013 to March, 2014;
- Full Team Plans would then be produced annually from April, 2014;
- All manager posts had been filled;
- Workers were embedding into the new Service;
- A review of the Service's Town Centre provision had been undertaken to ensure that all buildings and provision were appropriate. My Place had been designated as an activity and arts centre, and the Eric Manns building had been designated for targeted support work;
- Work with My Space and external partners was on-going to

improve young peoples' provision, availability and access to the resource.

- The Head of the Integrated Youth Support Service had worked closely with the Head of the Youth Offending Service to produce an action plan and suite of performance indicators for the Youth Offending Service.
- The provision offered through the Outdoor Learning Team had been reviewed and work had been undertaken to promote the services available to private enterprises and individuals to maximise income generation;
 - The Mayor had recently visited Habershon House and met young people using the resource.
- Commissioning of a contract for work with young people aged sixteen and above who were suffering from Domestic Abuse, or at risk of Domestic Abuse, had completed;
- Commissioning for a further two projects was underway, one relating to working with teenage parents to help them prevent a second, unplanned pregnancy, and the second relating to the provision of money management advice and training for young people, including the role of credit unions.
- The Service had been well-represented at the Rotherham Show: -
 - The Voice and Influence Service, including the Youth Cabinet, had represented the Service well;
 - Promotion literature and items had been handed out;
- The IYSS would work with South Yorkshire Police on a review of the role of Police Young People's Officer (PYPPOs).
- Building updates were provided for the Service's buildings across the Borough.
- Good News: -
 - The IYSS LGBT Team had been nominated for an award under the Community Project Category of the European Diversity Awards. Unfortunately the Team did not win, but it was excellent to be nominated with approximately 600 others. Only fourteen of the nominees won awards.

Discussion ensued and the following issues were raised: -

- Resources;
- Strengths and areas for improvement.

Resolved: - (1) That the report be received and its content noted.

(2) That the Cabinet Member receives a report in a forthcoming meeting relating to the new suite of performance indicators for the Youth Offending Service.

(3) That the Cabinet Member receives a quarterly report outlining the progress made against the implementation of inspection outcomes.

E21. DATE AND TIME OF THE NEXT MEETING: -

Resolved: - That the next meeting of the Cabinet Member for Communities and Cohesion take place on Monday 21st October, 2013, to start at 12.00 noon in the Rotherham Town Hall.

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:-	Cabinet Member for Communities and Cohesion
2.	Date:-	21st October, 2013
3.	Title:-	Community Grants to encourage community service delivery
4.	Directorate:-	NEIGHBOURHOOD & ADULT SERVICES

5. Summary

Promoting volunteering, engaging communities and supporting tenants to take ownership of estates are high priorities for Rotherham Council.

Through the development of a small grants scheme, Rotherham MBC is provided with the opportunity of working with and engaging the voluntary and community sector to support Streetpride services and undertake environmental improvements.

6. Recommendations

That the Cabinet Member,

- **Supports the initiative of providing community grants to encourage community service delivery.**
- **Agrees to trial both environmental grants for an initial 1 year period.**
- **Agrees to both environmental grants being managed by Rotherfed.**

7. Proposals and Details

7.1 Background

Promoting volunteering, engaging communities and supporting tenants to take ownership of estates are high priorities for Rotherham Council with a number of initiatives being delivered/developed;

- A project aimed at developing and streamlining volunteering opportunities within the Local Authority is being advanced corporately. The project will increase the numbers of local people (with a focus on the deprived neighbourhoods) giving time to add value to services and service delivery as well as enabling volunteers to build transferable skills such as employability skills, build confidence and self-esteem or meet new people.
- The deprived neighbourhoods agenda is a key strategic project for the Council. Rich picture analysis of the 11 most deprived neighbourhoods in Rotherham has identified both community engagement and environmental quality as key priorities for 6 of the 11 and 8 of the 11 neighbourhoods respectively.
- A report was submitted to DLT in May on the use of the Council's capital housing investment programme as a catalyst for community action, engagement and area improvement beyond the scope of works being undertaken by the Council. This scheme is currently being developed with a pilot planned for Canklow during a major reroofing scheme.

Discussions between Streetpride and Rotherfed have taken place to explore opportunities for joint working in the context of budget cuts affecting Streetpride services such as grounds maintenance and street cleansing since 2011/12. One such opportunity was the use of community grants to encourage the community to add value to the baseline service delivery.

7.2 Proposal

As the majority of community groups have an income of less than £10,000 per annum, small grants are essential to keep these groups running or to enable them to undertake small community projects.

Through the development of a small grants scheme, Rotherham MBC would provide the means of working with the voluntary and community sector to support Streetpride's environmental services.

2 potential grant schemes are detailed below;

1. The Environment Exchange Grant Scheme

Rotherham's Community Groups and TARAs can apply for a small annual grant (of up to £250) to assist with running costs in exchange for their commitment to undertake specific, mutually agreed activities on the communal areas of estates such as litter picking, emptying litter bins, grubbing out weeds etc.

2. The Improving Your Community Grant Scheme

Rotherham Community Groups and TARAs can apply for a small annual grant (of up to £250) which must be spent on improving their community/environment through schemes such as adopting a street or flowerbed, litter picking, basic gardening equipment.

Rotherfed have agreed in principle to manage the grant and would look to hold an event for members and other community groups with the purpose of launching the grant, scoping potential projects and promoting the Streetpride Volunteers scheme to see what linkages can be made between volunteers and community groups.

Having Rotherfed manage the grant will clearly differentiate this funding from other Council sources such as the Community Leadership fund and Community First funding. Both the Community Leadership fund and Community First fund are administered by the Neighbourhood Partnership team therefore having Rotherfed manage these new grants will also avoid any additional work pressures being placed on this team.

The Community First fund is a government funded initiative that will run for four years, until March 2015. The programme will help communities come together to identify their strengths and local priorities in order to plan for their future and become more resilient.

Eleven of Rotherham's twenty one wards were identified as being eligible for Community First funding, and offered a total grant of £712,110 over four years through to 31st March 2015; 83 projects are in receipt of Community First Years 1 and 2 funding totalling £263,803 NB excludes Rawmarsh Ward Panel

The process is now in its third year with the required Community Plans having been submitted to the Community Development Foundation (Cdf). These plans were developed and enabled colleagues/panels to refresh priorities for years 3 and 4. The plans were informed by consultation with partners and residents and incorporated existing consultation/plans. The revised priorities provide a framework for each of the panels with priorities tailored to local conditions.

Groups who apply to the 2 environmental grant schemes could potentially use this funding as match to apply for Community First funding (minimum of £200 per grant). This could enable community groups to undertake larger scale environmental projects or sustain projects for a longer period of time. It is acknowledged that not all groups could or would want to commit to this type of neighbourhood activity, and that sustaining such activity could be a challenge. However it is felt that encouraging groups to take on additional activity beyond that of local public bodies, could be a useful mechanism for sustaining and improving local conditions.

The small grants schemes could also be run in conjunction with the 3 initiatives detailed earlier:

- RMBC staff could be actively encouraged to volunteer on litter picks, planting of flower beds etc as well as promoting such opportunities to the wider public.
- The grants scheme could be piloted in the 11 deprived neighbourhoods, helping meet the community engagement and environmental quality priorities.

- Groups applying to the Environment Exchange scheme could be asked to undertake specific activities whilst Capital Housing Investment Programmes are taking place in an area.

This type of approach is already being successfully piloted in Canklow (one of the deprived neighbourhoods) as part of a major reroofing scheme. RMBC officers and contractors are working closely with Canklow Community Connections (a community group) to see how they can support them to make visual improvements to the area and in getting more members of the community engaged.

Canklow Community Connections have accessed Community First funding to enable them to purchase gardening equipment and develop a community garden. The group's future plans are to also use the gardening equipment to support vulnerable community members maintain their gardens. As part of the investment works, officers and contractors are supporting the group in acquiring a container to store the equipment.

If trialled, the 2 environmental grant scheme would ideally compliment and add value to this type of approach.

Both schemes will provide benefits to Community Groups. Groups will either have additional resources to support running costs or undertake environmental improvements – both providing groups with an opportunity to raise their profile within their communities and encourage new volunteers.

While supporting Community Groups to undertake environmental tasks such as litter picks, grubbing out etc may not realise direct, measurable savings to the council there will be some clear benefits, for example:

- Regular litter picks reduce the pressure on cleansing teams, and may enable them to pick up other ancillary tasks;
- Maintaining a litter-free environment discourages other issues such as Fly-Tipping; each fly-tipping incident costs approximately £50 to remove;
- Emptying litter bins and storing bags for collection will help increase capacity to service them more frequently;
- In the longer term, grubbing out will slow down the rate of deterioration of footpaths and help manage maintenance costs

It is expected that the two grants will help supplement Streetpride's environmental services. Both Street Cleansing and Grounds Maintenance have seen substantial reductions in staffing levels and service standards over the last 2 years such that they are now provided at a much more basic level. Therefore whilst the two grants will help support Streetpride's activities, it is not expected that this would enable the Council's overall provision to be scaled back. If the grants scheme is successful and community resilience is demonstrated then Streetpride could perhaps divert some frontline resources to support volunteers for example by training and up-skilling them, or to provide focus on working in the deprived communities. In summary, the environmental grants schemes would not be about reducing Streetpride resources but (potentially) about enabling Streetpride to refocus capacity.

8. Finance

The total fund for both grants will be £10,000 per annum. Groups will be able to apply for a maximum of £250 per annum per grant, this will enable up to 40 groups to access the funding on an annual basis.

Rotherfed will manage and administer the grant at no cost to Rotherham MBC

The grant will be funded via the Housing Revenue Account.

9. Risks and Uncertainties

There is a risk that the Council sees little or no return from the grant scheme. The grant will therefore run as a pilot scheme initially for 1 year.

Following the trial, a review will be undertaken and if the grant is to be continued, a report will be presented to SLT demonstrating savings and social outcomes.

There is also a risk related to the take up and correct use of the grant by community groups. Having Rotherfed manage the grant will ensure there is a robust application and monitoring process to ensure funds are being spent as appropriately. Rotherfed will also hold a launch event to promote the grant and support groups in applying for funding.

10. Policy and Performance Agenda Implications

This proposal supports Council priorities;

- CP3 – Helping people from all communities to have opportunities to improve their health and wellbeing
- CP4 – All areas of Rotherham are safe, clean and well maintained.

11. Background Papers and Consultation

NAS DLT Report 28th May 2013 – Supporting Emerging Objectives

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ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:-	Cabinet Member for Communities and Cohesion
2.	Date:-	Monday 21st October, 2013
3.	Title:-	Supporting Rotherham's Voluntary, Community and Faith Sector – Single Infrastructure Grant, 2012/2013: Impact Report
4.	Directorate:-	Neighbourhood and Adult Services Directorate with the Voluntary, Community and Faith Sector

5. Summary

Attached to this cover report is the '*Supporting Rotherham's Voluntary, Community and Faith Sector – Single Infrastructure Grant, 2012/2013 Impact Report*' which has been written by the Partners: -

- Voluntary Action Rotherham;
- Rotherham Ethnic Minority Alliance (REMA);
- Together for Regeneration;
- Rural Action Yorkshire;
- SYFAB;
- Rotherham Metropolitan Borough Council;
- Rotherham NHS Primary Care Trust;
- Rotherham One Town One Community.

The report outlines the activities that have taken place during 2012/2013.

6. Recommendations

The Cabinet Member is recommended to note the content of the document '*Supporting Rotherham's Voluntary, Community and Faith Sector – Single Infrastructure Grant, 2012/2013 Impact Report*'.

7. Proposals and Details

The multi-agency document '*Supporting Rotherham's Voluntary, Community and Faith Sector – Single Infrastructure Grant, 2012/2013 Impact Report*' contains the following headings and information: -

- Groups Worked With and Key Facts & Figures;
- Groups Worked With;
- Volunteering;
- Services Support;
- Service Delivery;
- Voice, Engagement and Representation;
- Transforming How We Work;
- Key Events.

Each heading contains information about the efforts of the Voluntary, Community and Faith Sector during the 2012/2013 year.

The report contains 'key facts and figures' for the year and noted the groups that had been engaged.

8. Finance

Contained within the document, and further information will be provided in the verbal presentation.

9. Risks and Uncertainties

Contained within the document, and further information will be provided in the verbal presentation.

10. Policy and Performance Agenda Implications

Contained within the document, and further information will be provided in the verbal presentation.

11. Background Papers and Consultation

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Supporting Rotherham's Voluntary, Community and Faith Sector

SIG Impact Report 2012/2013



WELCOME

Rotherham has a diverse and active Voluntary, Community & Faith sector (VCF) that contributes enormously to the health & wellbeing of local people and to the area as a whole. The VCF in Rotherham consists of over 1200 independent and unique groups & organisations, the sector performs a wide range of tasks, including the delivery of services and supporting some of the most vulnerable, disadvantaged and excluded people in the Borough.

A small number of organisations exist to provide dedicated support and services to the VCF in Rotherham.

Known as VCF Infrastructure organisations, a number of us have formed a partnership through the Rotherham Infrastructure Network (RIN). Our vision is:

We will support a thriving and effective third sector that has independent, innovative, flexible, responsive and sustainable voluntary, community and faith organisations who are achieving their full potential in meeting the needs and aspirations of all the diverse communities they serve.

We do this by: working collaboratively to ensure that high quality, sustainable and accessible infrastructure support is available to voluntary, community and

faith organisations throughout Rotherham.

The RIN partnership is made up of 5 organisations: Voluntary Action Rotherham (VAR), Rotherham Ethnic Minority Alliance (REMA), South Yorkshire Funding Advice Bureau (SYFAB), Together for Regeneration (TfR) and Rural Action Yorkshire (RAY). The RIN partnership was formed to ensure that the core 'basket' of services and support required by the Rotherham VCF are available and provided in an increasing 'joined up' way. This annual report, using case studies and some key facts, highlights the crucial role that VCF Infrastructure organisations perform.

The services and support we provide to the VCF in Rotherham are underpinned

by the LSP VCS Strategy and are based on need. Although there are many different services and support needs, they fall broadly into four themes:

Develop and increase volunteering (helping individuals and communities 'to help themselves').

Provide access to funding / financial / legal advice and small group development.

Strengthen the VCF to respond to new market opportunities and increased service delivery.

Ensure VCF continues to have a voice to influence decisions at a strategic level and the support to network and collaborate.

CONTENTS

4 - 5	Groups Worked With and Key Facts & Figures
6 - 7	Groups Worked With
8 - 9	Volunteering
10 - 11	Services Support
12 - 13	Service Delivery
14 - 15	Voice, Engagement and Representation
16 - 17	Transforming How We Work
18 - 19	Key Events

GROUPS WORKED WITH

Below is a selection of the 500 groups that we have worked with over the last year:

- ABC Forum
- Action For Us
- Age UK Rotherham
- All Hallows Church Harthill
- Armed Forces Group
- Asian Older Men's Group
- BME Carers' Group
- Bramley & Wickersley Neighbourhood Watch
- Brampton Action Group
- Broom Allotment and Neighbourhood Community Association
- Bully Knuckle Down
- Change 4 All
- Community of African French Speakers
- Dearne Valley Bulldogs
- Friends of Laughton Common
- Friends of Nilese
- Get Sorted
- GROW
- Hellaby Community Project
- High Hopes
- High Street Centre
- Holy Trinity Thorpe Hesley
- Hope & Dignity Hearth
- Inspirability
- JADE
- Kimberworth Park 50+
- Kimberworth Park Community Centre
- Kip Magras
- Laser Credit Union
- Maltby Phoenix Sword
- Maltby Pit Project
- Nayi Zindagi
- Parent to Parent
- PTC Sports
- RAIN
- Rivers Team Deaf Church
- Roma Khamora
- Rotherham Arts Events
- Rotherham Community Transport
- Rotherham Foodbank
- Rotherham Older People's Forum
- Rotherham Parents Carers Forum
- Rotherham Rambling Club
- Rotherham United Sports Trust
- Rotherham University of the Third Age
- Rotherham Youth Dance Network
- SAFE@LAST
- Shiloh
- Silverdales Community Group

- Speak Up
- Spires Venues Ltd
- St Andrews Centre Brinsworth
- Swinton Lock Adventure Centre
- Tassibee
- The Children's Sleep Charity
- The HUB
- The Sewing Club @The Miners
- United Multi Cultural Centre
- Unity Centre
- Wah Hong
- Wath Festival
- Women's Refuge
- Yemeni Centre
- YMCA White Rose



Key Facts & Figures

- Provided services and support to over **500 groups** and organisations
- Bespoke support to migrant and emerging communities: over **100 people** from diverse countries –from Russia to Sudan and Slovakia to Yemen benefited from the “Into Work” Programme
- Raised almost **£1.2 million** for Rotherham groups
- Supported over **150 organisations** to recruit and manage volunteers
- Over **2000 volunteer** enquiries and **1342 individuals** brokered into volunteering (Inc. 15% + BME)
- **51** VCF bespoke Information bulletins to **529 organisations**
- **£673,000** secured and given out as grants to groups in Rotherham
- Over **6000 visitors** to the website, viewing on average 26,000 pages per month
- **644** Rotherham groups now registered on GISMO online
- Over **500** regular visits to Rotherham GISMO website per month
- **15** Strategic consultation sessions –attended by over **100** different organisations
- **54** Training and Support Sessions including Funding Workshops
- **77 one to one** funding advice sessions
- **110 groups** supported with Disclosure & Barring Service
- **84%** of VCF survey respondents had their needs met effectively
- **300 + Roma residents** accessing advise surgery
- **337** Rotherham groups receive funding news
- Rotherham groups did **721 funding searches**
- **256** downloads of funding resources by Rotherham groups
- **95** attended funding related events

GROUPS WORKED WITH

The number of groups and organisations that we have supported and worked with during the year exceeds 500. We have provided services and support to groups of all shapes and sizes, from small community groups, ran entirely by volunteers to organisations delivering a range of 'contracts', ranging from a few thousand pounds to six figure sums.

Groups accessing and receiving infrastructure support are spread across the Borough, both in rural and urban areas. The sector is engaged in many aspects of the Borough's life; 50% of local organisations are involved in leisure, recreation and sport, 33% in education, research and training, 29% in welfare and social care, while 27% are involved in health. Children and young people are the focus of 54% of voluntary and community groups in the Borough. Older people, people with disabilities and special needs, and those from minority ethnic

communities are also regular beneficiaries of VCF activities.

Most organisations report that they helped people to feel they belonged to their neighbourhood and felt they helped people from different backgrounds to get on together, a significant number encouraged people to take part in things happening locally. Most also report that they help to address the needs of disadvantaged communities, with many organisations focusing on vulnerable and excluded people.

The impact of this work in reducing costs to statutory service providers is impossible to calculate but clearly significant.

VCF organisations perform many different roles in

Rotherham; at the most basic level they 'fill gaps', providing many services that statutory organisations do not deliver. Some advocate on behalf of the most vulnerable and marginalised communities in the Borough, championing their cause, campaigning for change and for greater recognition of their needs. In certain situations they also act as advisers on service design.

Much of the work VCF organisations do is preventative and focuses on early intervention to tackle problems. The benefits of this work cannot be over-stated, both for the individuals and families affected, and for society as a whole. At the most basic level, services provided by small groups in local communities such as bingo sessions, coffee mornings and mother and toddler sessions provide opportunities for much



needed social interaction and help to build a sense of community. Although the impact of this type of activity is largely intangible and hard to measure, it is still vital to the health and wellbeing of local communities and neighbourhoods in Rotherham.

Other types of VCF organisations focus on particular groups of people who are excluded or vulnerable, working intensively with them to solve problems and support them. One example of this is the work done by some VCF organisations with disaffected young people, helping them to develop the skills they need to engage in mainstream society. This often leads to positive outcomes, not only for the young people involved, but also their families and the communities in which they live, reducing problems such as crime and antisocial behaviour and avoiding other costs that statutory organisations would have to bear.



Collectively their focus, scale and methods of operation mean that VCF organisations possess certain strengths that other sectors lack. These include:

- specialist knowledge of their service users and the areas they work in, arising from their proximity to local people and communities
- flexibility and freedom from institutional pressures, allowing them to be more responsive, innovative and user-centred in their approach
- a perceived independence from government which means they are trusted. This enables them to work with those the public sector finds hard to engage with and to reach vulnerable people who often perceive public sector institutions negatively.

VOLUNTEERING

Volunteering underpins everything we do in the Voluntary, Community and Faith Sector (VCF). Without volunteers we would not be able to provide the help and services we give to individuals and communities in Rotherham and we know that our smaller voluntary and community based organisations are run completely by volunteers.

Over the last year all partners within the Rotherham Infrastructure Network (RIN) have worked hard to strengthen and improve the volunteering offer and support in the Borough. This has included increasing and retaining the number of people volunteering and supporting those that do volunteer to feel valued, recognising the contribution they are making to

improve the lives of individuals and communities. We have been keen to increase volunteering from the diverse communities within the Borough and encourage more corporate volunteering, linking in to businesses and public sector bodies within the Borough. Alongside this we have also worked hard to support organisations who work with volunteers so that we can increase the range and type of volunteering opportunities available and spot new opportunities to increase civic engagement and social / individual responsibility through volunteering. The work on volunteering has aligned to the priorities of Rotherham Local Strategic Partnership (LSP) Volunteering Strategy.



The Volunteer Bureau operated by VAR was once again successful in being nationally recognised and accredited to use the Volunteering England quality mark. This has enabled it to continue its work brokering 1200 individuals into volunteering opportunities, supporting over 150 organisations to manage volunteers, providing bespoke training and workshops



for organisations using volunteers and promoting volunteering through a range of media including social media and a regular feature in Rotherham Advertiser on the benefits of volunteering. Over the last year we have also worked with businesses and RMBC to increase the number of employees within their own organisation who volunteer as well as supporting good practice and developing potential new volunteering opportunities.

For example VAR was able to match law firm Irwin Mitchell with local charity Rush House as part of our Employer Supported Volunteering programme and as a ten-strong team of solicitors, trainee solicitors and legal executives from the firm's Sheffield office, transformed a day room for young people at Rush House.



REMA's work in this area has enabled a number of individuals from the BME community to get involved in volunteering activity which has ranged from supporting work within **REMA** itself including helping out with consultations, supporting the Diversity Festival, promoting volunteering in sport and helping Aylum Seekers and Refugees present their experiences and life stories at a major conference.

In particular **REMA** has worked with the ROMA community to provide a Drop-In at the Unity Centre and engage people from the ROMA community as Health Champions. Sessions have included Fire Safety, Drugs Awareness, Oral Health, Children's Health, Mental Health and the role of Health Visitors. The ROMA health champions are now helping to promote positive messages about health within their community.



SERVICES SUPPORT

If we are to capitalise on the full potential of the estimated 1200 Voluntary, Community & Faith sector (VCF) operating in the Borough it is essential that we provide them with the support for them to continue and thrive. This includes supporting them in their management of resources (both money and people), ensuring they are clear and focused in what they want to do but with the flexibility and creativity to spot new opportunities, deliver different and appropriate activities led by the needs of their users and through this help them bring in additional funding to the Borough.

Essential to this is the need for everyone to have the skills, knowledge and confidence to manage and govern their organisation and have access to timely, high quality and relevant information.

All partners within the Rotherham Infrastructure Network (RIN) deliver on this, coming together to provide joint packages of support and providing specialist help where needed e.g. for rural communities, BME groups etc. SYFAB's Funding News and new website enables groups to search for a range of

funding sources. This work is backed up by individual support offered by all partners to groups, many of whom are small in size, sometimes newly formed and who frequently rely entirely on fundraising and donations. By working with the groups and liaising with funders we are able to maximise success and draw down significant additional resources which not only help the groups and communities/ individuals they serve, but the Borough as a whole.

A few examples of this work can be seen in the work of SYFAB with

Premier Learning, a group who teach English as a second language to individuals in the East of Rotherham. By working with SYFAB on funding searches, advice on bid writing and attendance at training sessions this relatively new group have now secured over £30,000 in funding. SYFAB's work with the High Street Centre at Rawmarsh has helped the group raise over £1,450,760 from over 160 approved funding bids. SYFAB Customer feedback shows 93% found that the funding advice was useful in developing a project, 80% learned specific things from the funding advice which helped them write a funding bid and 84% felt more confident applying to funders following their advice.



Yorkshire Venues
Run by the community for everyone to enjoy

TfR work has helped over 31 groups with a range of support including tailored packages of organisational support to small groups and RAY have run rural community building sessions to enable rural communities to promote their buildings and village halls and increase their use.

REMA's work with the Friends of Nilese group has brought together a group of enthusiastic individuals who have now formed a group and successfully drawn down £10,000 to start delivering services to help the African diaspora with social and welfare issues.

RIN partners have developed an accredited process that evaluates the services they offer ensuring they are of high quality and meeting the needs of organisations. In addition to leveraging in significant additional funding we have also enabled the start-up of new areas of activity, provided joined up and specialist back office services for the sector, improved the efficiency and effectiveness of groups, helping them to be more robustly governed and able to manage risk.



One of the key examples of our work to support the sector has been in the provision of a regular flow of information. The VAR bulletin continues to go out weekly to over 500 organisations and provides information on national and local news and events, funding and training opportunities, jobs and volunteer vacancies and feedback from the major decision making meetings in the Borough.

Over the year we have continued to develop Rotherham GISMO as a joint information and referral point for VCF, Partners and the public. Over 644 groups are now registered on GISMO, this is over a 75% increase since its launch in 2011 and through this shared online directory information is now easily available on what groups exist, what support is available in specific areas, how groups can work together, fundraising opportunities including how to increase giving and donations and get involved in volunteering.

SERVICE DELIVERY

The current external environment and challenges that are facing the Borough through increasing demand especially amongst the older population and within the deprived communities, the reducing public sector funding and the impact of welfare reforms mean that more than ever the Voluntary, Community & Faith sector (VCF) needs to respond with flexible, effective and innovative forms of service delivery.

For this to happen the Rotherham Infrastructure Network (RIN) partners have been working with the VCF and a range of different partners to influence the development and commissioning of services and supporting partnerships and collaboration within the sector.

We have worked with the key VCF consortia in Rotherham – Children, Young People and Families Consortia, Adult Health and Social Care Consortia, Advice and

Financial Inclusion Partnership and Rotherham Ethnic Minority Consortia Network to support a range of partnership and collaborative initiatives.

This has included support from TfR and VAR to the Rotherham Older Peoples Forum and initiatives such as the Rotherham Less Lonely Campaign.

REMA has worked specifically to develop an Older Asian Men's Group. VAR and RAY have worked on events to help groups develop their evidence and impact frameworks and perhaps the most significant development has been the Social Prescribing Service that VAR manages and which provides VCF support to individuals with long term conditions who are most at risk



of an unplanned emergency admission to hospital. REMA has worked very successfully with Home Instead, a private adult care provider, and through this work has increased the knowledge amongst the BME community of adult care services and specifically enabled 8 people from the BME communities to be offered employment as carers within the company. VAR and REMA have also worked with VCF groups to link in with the Connect to Support initiative and REMA has



undertaken some focused work on take up of social care services by BME families.

Both VAR and REMA have targeted work in the deprived communities and as the impact of welfare reform starts to hit within individuals, families and whole communities within the Borough, we have continued our work as part of the overall approach to welfare reform in Rotherham. Over the year we have implemented the Financial Inclusion Strategy and provided financial capability training.

RAY have worked with AGE UK Rotherham on Stay Warm, Stay Safe events to highlight the issue of fuel poverty especially amongst vulnerable older people.

As a result and despite the challenges that the external environment poses to everyone, the VCF in Rotherham has been able to build up its resilience and respond to the challenges and emerging trends facing specific communities and the Borough as a whole.



We have undertaken significant work to support the growing demands on the Food in Crisis partnership and enabled them, through increased resources (money and food), to provide services to individuals and families who are struggling.

In particular we have focused activity and support to frontline groups and their users over the winter and Christmas period.

VOICE, ENGAGEMENT & R

Being able to network and collaborate together, to work in partnership and have a co-ordinated voice, to engage and represent the diverse and vibrant Voluntary, Community & Faith sector (VCF) is a fundamental aim and value of all the Rotherham Infrastructure Network (RIN) partners.

It is as essential now, as it has always been, for us to support the involvement of frontline VCF organisations in the shaping and delivery of services, to make sure that service user voices are heard – especially those that are most marginalised and to provide strategic leadership and representation on behalf of the VCF. We can only do that by having strong links to our members and organisations and maintaining good relationships with our partners and



we have continued throughout the year to maintain work on the Compact between all LSP partners. Membership of our organisations has increased significantly – VAR's membership is now over 600 – over 2/3 of the sector locally are now members of the RIN partners.

Last year saw VCF representatives recruited and supported and active on all the main strategic boards and decision making bodies in the Borough including the Local Strategic Partnership Board. Representatives undergo a rigorous selection process managed by VAR. They are informed of issues raised by their wider consortia and in turn feed back to their consortia on joint areas of work. VAR brings together the Chairs of the Consortia



and representatives monthly and they are able to share expertise, knowledge and support ways the sector can work more effectively in the future. In addition we have run a number of information and advice sessions enabling VCF groups to find out about new developments and influence commissioning and service developments. These include consultations on the Health & Well Being Strategy, Carers Charter and Action Plan and Census information.

REPRESENTATION

To make sure the VCF is fully engaged and informed all partners have improved their websites and both REMA and SYFAB have launched new websites, we have increased our use of social media with VAR, SYFAB and REMA increasing their use of Facebook and Twitter to engage with people that have not traditionally received our communications and newsletters. REMA/ RECN have produced a very successful youth edition of their newsletter and all partners have once more taken part in a combined Annual Survey to assess satisfaction and effectiveness of their services and the current state of the sector and sector needs. The results of this survey are used to identify any gaps in services and enable all partners to collaborate with joined up solutions to help support sector and partner organisation's needs.



Last year also saw the RIN partners support individuals and the sector to respond to and be engaged in specific initiatives. REMA has undertaken significant work in regard to growing community tensions within the ROMA community and has specifically worked with the local community, groups and partners to minimise the damage caused by the EDL and National Front marches in the Borough and has promoted Community Cohesion celebrating events such as Black History month and the Diversity Festival at Rotherham Show.

TRANSFORMING HOW WE

Supported by the Cabinet Office for Civil Society, working through the BIG Lottery, the Rotherham Voluntary, Community & Faith sector (VCF) Infrastructure organisations embarked on an innovative, collaborative project to ensure we worked even better and harder in partnership to deliver 'more streamlined' services. The Transforming Rotherham Infrastructure Services (TRIS) Project aims to rationalise support and improve access to infrastructure services.

As TRIS partners we want to make our offer of VCF and infrastructure services clearer, easier to access and more streamlined – partly through the new 'GISMO' on line platform. As well as being a directory of local groups GISMO also allows those wanting information and availability of VCF infrastructure support services to find these in a single place. With all services published having gone through a robust quality and validity check process the website will also include a straight forward diagnostic tool.



TRIS is also about supporting the VCF in a further 3 key areas:

Transforming and targeting volunteering

The TRIS project has been working with frontline VCF groups and organisations (small and large) across the Borough to increase volunteering opportunities, particularly targeting young and old people.

Hundreds of new volunteers have been recruited by VCF projects.

We worked alongside the local authority to map existing provision, develop policies and procedures, promote opportunities and identify 160 new volunteer opportunities within the authority. Our aim is to



continue to progress this work beyond the end of the TRIS project, with RMBC to be supported by the Rotherham Volunteer Centre.

Evidence, Impact, Quality and Risk Analysis

The TRIS project has developed 'Know Your Impact' workshops for VCF organisations. Working with CRESR we have been able to offer support to VCF organisations to understand and implement appropriate impact tools.

WORK

This has included groups implementing the Community Matters – Know your Value framework – enabling them to better assess and evidence the impact of their work.

Creating new sustainable partnerships

We are supporting new partnerships between different sectors so there is mutual benefit and better service delivery. In February 2013 a Business Network event at Rotherham Football Club enabled Rotherham businesses and the VCF to 'have the space' to foster partnerships. A total of 130 participants from 42 VCF organisations and 60 private businesses attended the event.

The TRIS project is also supporting new partnerships for example between My Place and Hundredth Monkey a partnership understanding has been reached for these two organisations to provide social media training workshops.

FUTURE WORK



We have used this report to provide a brief snapshot of the impact of our work over the last year in supporting the Voluntary, Community and Faith (VCF) sector in the Borough. Changes in the external environment are bringing significant challenges and opportunities to all VCF organisations and our public partner agencies. As VCF infrastructure organisations, our promise is to work together to provide high quality, coordinated services and support which is responsive to the needs of the VCF, partners and Rotherham as a whole.

Our future work will concentrate on achieving the following outcomes:

- Increasing individual and community engagement, resilience and self help
- Increasing high quality VCF service delivery, innovation and effectiveness
- Targeted support to some of our more deprived communities and responding to the Welfare Reform agenda
- Increasing the resources to the Borough and maximising value for money

KEY EVENTS

April – June 2012

- Start of Social Prescribing Project
- Initial BIG Local meetings at Thurcroft
- Volunteer Week events including Volunteer Centre open day and town centre celebrations
- RIN Annual Survey findings
- Audience With sessions – CEO of RMBC and District Superintendent, South Yorkshire Police
- British Council trip to Armenia
- Customer First re-accreditation
- One Town One Community Follow up seminar
- Early Help Strategy Launch and Child Health Summit
- Community Trade Union session with Voluntary, Community and Faith Sector (VCF)
- Session with Clinical Commissioning Group (CCG) to look at links with the VCF
- Volunteer Centre at Rother Valley College Open Day
- Sport Makers event to increase participation and promote volunteering in Sport
- BME Families experiences of Direct Payments Event
- RECN BME Involvement in LSP Structures
- Meet the Funder Session – Children in Need and Santander
- Big Lottery Fund Training Day

July – September 2012

- Olympic Torch relay through Rotherham
- High Sheriff Summer reception
- VCF consultation sessions on Health and Wellbeing Strategy
- Recruitment of VCF reps to Local Strategic Partnership (LSP)
- LSP summit
- Audience With session on LSP and welfare reform changes
- Audience With session with Rotherham MP's
- VCF tent at Rotherham Show
- Volunteer Centre re-accreditation
- First publication in Rotherham Advertiser of articles on volunteering
- RECN – BME Awareness - Role of Police and Crime Commissioners
- Ice and Fire –Stories of Asylum Seekers
- Diversity Festival
- ROMA Health Information Open Day
- Mosque Teacher Training Event



October – December 2012

- Community Achievement Awards
- Follow-up celebration event for Community Achievement Award nominees
- Visits with High Sheriff to VCF groups in Rotherham
- Action Learning Sets with Children and Young People Consortium on Health and Wellbeing Strategy
- Question Time session at Oakwood School
- Meeting with MP's on Work Programme
- Meetings with Sheffield and Hallam University on the needs of the sector
- VAR reaches its 600th member
- Adult Services Consortium (ASC) involvement in Making it Real and Strategic Provider Forum events
- Consultation on Carers Charter Action Plan
- 26 GP practices involved in Case Management Pilot
- First round of grant funding to VCF organisations involved in Case Management Pilot
- Food in Crisis Christmas Appeal and Launch of Festive Food Vouchers
- Information sessions on Buying Health Services and Support, Auto Enrolment Pension Schemes
- VCF consultation on Clinical Commissioning Group Annual Commissioning Plan
- Launch Of Kashmiri/Yemeni Older Men's Group
- RECN – Understanding Far Right Extremism
- Walk-in Centre – Pre consultation
- New REMA website launch

January – March 2013

- Launch of VAR's monthly members bulletin
- Volunteer Centre working with RMBC on volunteering offer
- Launch of Disclosure and Barring Service
- Children, Young People and Families Consortia Safeguarding event
- Information session on Making the most of your website
- Carers Charter Action Plan consultation
- Information session on Census 2011 Summary
- 600 groups now registered on GISMO
- Recruitment of 5 VCF reps for Safer Communities Network
- VCF and Business event – attended by over 80 VCF and business organisations
- Judging and attendance at High Sheriff Awards
- Judging and attendance at Athena Awards
- VCF Reading at High Sheriff Service
- Start of development of new GISMO website
- 6th Birthday of Volunteer Centre
- ASC working with RMBC on Shaping our Future Event
- New funding round for VCF organisations in Case Management pilot
- Joint workshops with TRIS and Community Matters on evidencing impact
- Transitional support agreed for VCF advice providers pending Big Lottery decision
- Visit to Foodbanks with Leader of Council
- VCF attendance at Health and Wellbeing conference
- Rotherham Disability Network Launch
- A revamped SYFAB website launched



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ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Cabinet Member for Communities and Cohesion
2.	Date:	21st October, 2013.
3.	Title:	Youth Offending Service (YOS) - Service Quality Review
4.	Directorate:	Children and Young People's Services

5. Summary

This report provides an update about the Youth Offending Service, Service Quality Review which had been undertaken by the Performance and Quality Team. The review was requested by the Safer Rotherham Partnership to establish the quality of service offered, the quality of case recording, the implementation of previous inspection recommendations, governance arrangements and customer satisfaction with the service.

The service has recently been restructured and from the 1 July 2013 became part of the fully integrated youth support service (IYSS).

6. Recommendations

That the Cabinet Member: -

- Note the work carried out thus far.
- Note the current findings from the review

7. Proposals and Details

Agreed Scope

The service quality review included the following in scope activities:

- Audit of progress made in relation to the recent SQS inspection and evidencing actions taken.
- Independent audit of a random sample of (electronic) case files against the Assessment, Planning, Intervention and Supervision (APIS) framework.
- To extend specific focus on 'voice' of the young person within their journey.
- Undertake feedback activity with a sample of young people and their families to assess outcomes and their satisfaction with the service.
- Completion of an evidence based self-assessment based on the HMIP framework to include Safeguarding, Risk Management, Engagement and Governance.

- Review and development of current YOS Performance Management Framework to ensure it covers quantitative and qualitative measures across the four key evidence blocks of Activity, Quality, Customer and Inspection

Current position

Inspection action plan

A detailed update has been carried out on the Inspection action Plan. The plan includes five recommendations, of which three have now been reported as completed with two recommendations partially completed. Of the three completed actions, evidence has been provided to demonstrate actions. The partially completed actions will remain on the plan until further work is carried out to satisfy the panel that appropriate measures are taking place before closing down the plan.

Compliance checking

During August 2013 an independent compliance audit took place, concentrating on the Assessment, Planning, Intervention and Supervision (APIS) framework but also ensuring that recommendations from the Inspection action plan were audited as well as any other salient measures.

Results from the audit were pleasing, with over 96% of assessments being Completed within timescales when the young person attended a pre-arranged interview.

Other findings included that in every case sampled 100% of the evidence boxes were completed and scored to allow workers to carry out any necessary vulnerability and risk assessments for the young person.

Governance arrangements

It is intended that a suite of measures will be developed, to form a regular performance update to the Cabinet Member moving forward. This will replace the Inspection action plan and will help to form robust governance arrangements for the service. The measures will include any key indicators such as the ones highlighted in the Inspection action plan and also any others that are of interest or deemed of significant importance and will be monitored and reported on a quarterly basis to the Cabinet Member for Communities and Cohesion.

A Quality Assurance schedule is to be implemented and adhered to within the YOS which will be carried out by service managers and team leaders using the short screening tool along with random sampling of individual cases.

Other future actions

Voice of the Young Person

Work will be started to gather feedback from a sample of young People and their parents and carers to assess outcomes and their satisfaction of the Service. This will be done in conjunction with the voice and influence officer in the Integrated Youth Support Service (IYSS) and the Performance and Quality officer.

Self-Assessment

A self-assessment will be completed based on the HMIP framework to include Safeguarding, Risk Management, Engagement and Governance. This will be done by the YOS Manager with support from Performance and Quality Team.

8. Finance

None.

9. Risk and Uncertainties

The service quality review and other activity referred to in this report is ongoing and is being carried out to prepare for future inspections and to improve governance and performance management arrangements for the YOS and wider IYSS. Therefore capacity of available time and resource should be monitored and prioritised to minimise impact on achieving the desired outcomes.

10. Policy and Performance Agenda Implications

Children and Young People Plan
IYSS Strategy

11. Background and Consultation

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Rotherham YOS Performance

Youth Offending Teams have 3 key indicators which are reported back to the Youth Justice Board:

First Time Entrants to the Youth Justice System
Custodial Rates
Offending and Re-Offending

Progress in relation to these indicators are considered by Home Office Ministers and Youth Offending Teams are RAG rated in relation to their Quarterly performance and continuous progress. A red RAG rating would trigger intervention from the YJB/Home Office and an amber rating would trigger further investigation and support from the YJB.

Performance information is also received by Her Majesties Inspectorate of Probation and poor performance is one of the triggers for inspection.

Rotherham's rating is currently green and has been for some considerable time.

Attached are the most recent performance figures which also enable comparison with National and Regional Trends.

Re-offending figures are over a year out of date due to the requirements related to measurement. 12 months must elapse before the cohort can be measured with an additional 3 month period to see if a conviction results.

The YOS therefore uses proxy data to obtain a more up to date figure and a report on this, (submitted to the YOT Management Board in August 2013) is attached.

Local performance targets relate to issues arising from the YOS short quality screening inspection. Attached is the updated action plan in relation to this and an independent report from performance and quality verifying findings related to assessment.

Paul Grimwood

Rotherham Youth Offending Services.

ROTHERHAM METROPOLITAN BOROUGH COUNCIL - CHILDREN AND YOUNG PEOPLE'S SERVICES

Youth Offending Services - Improvement Action Plan

In response to the Short Quality Screening (SQS) of youth offending work 12th-14th November 2012 by HM Inspectorate of Probation

Ref No	AREA REQUIRING IMPROVEMENT <i>(Recommendations)</i>	Action Required	Planned Completion Date	Lead Officer / Agency	Progress against agreed action and impact monitoring
YOS 1	Timeliness of initial assessments (ASSET – Youth Justice Board Assessment Tool). Completion required within 20 working days for Referral Orders, 15 days for all other Court Orders.	(1a) Raise performance from 78% (inspection findings) to 98% completion of ASSET.	March 2013	<i>Operations Managers Sharon Fellows (SF), Carol Davison (CD)</i>	<p>Action completed.</p> <p>The current target of 98% needs to be reviewed and redefined. This is due to assessments being out of time because a percentage of young people are not turning up for assessment appointments.</p> <p>Whilst efforts are made to ensure young people do keep appointments (including, if necessary, return to court) this is not always possible and not always in the control of the YOS.</p> <p>Update (July 2013)</p> <p>53 assessments completed between April – July 2013 of which 45 were completed on time (84.9%). In 8 cases assessments were not completed on time and this was due to young people missing appointments in 6 cases and a difficulty obtaining interpreters in 2 cases.</p> <p>Further work will be undertaken to review and define this measure and regular monitoring and reporting will commence to the YOT Management Board as a standing performance item.</p>

* Note: January 2013 performance not yet assessed as time scales for orders made in the latter half of January extend to February 2013

Ref No	AREA REQUIRING IMPROVEMENT (Recommendations)	Action Required	Planned Completion Date	Lead Officer / Agency	Progress against agreed action and impact monitoring
					CYPS P&Q are undertaking a service quality review (SQR) which includes compliance audits for this area.
		(1b) Weekly information system reports to managers detailing ASSET due times, case manager responsible and, days to completion.	January 2013	YOS Information Officer (Carole Watt)	Action completed and evidenced.
		(1c) Address underperformance of completion of ASSET in supervision and record in supervision notes. Record actions taken in respect of underperformance e.g. target setting/training/coaching.	March 2013	Operations Managers SF, CD	Supervision policy in place from March 2013. Action completed.
YOS 2	The quality of assessments ASSET requires. Improvement to assess the likelihood of re-offending. - Inclusion of other sources. - Quality of analysis of information gathered.	(2a) Establish best practice through benchmarking and advice/training from other sources (YJB and Probation Service).	April 2013	YOS Manager, Paul Grimwood (PG)	Action partially completed. Advice sought from Youth Justice Board, performance advisor and Probation training delivered by both (see below). The Benchmarking exercise that was to be undertaken by the regional Youth Justice Board Assessment, Planning and Intervention forum will now not take place as the focus is now on the new assessment format ASSET Plus. A Quality Assurance schedule is to be implemented within YOS which will be carried

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Ref No	AREA REQUIRING IMPROVEMENT (Recommendations)	Action Required	Planned Completion Date	Lead Officer / Agency	Progress against agreed action and impact monitoring
		<p>(2b) Roll out training programme to staff in conjunction with external agencies</p> <p>(2c) Workforce Development Plan to be updated indentifying training needs.</p>	<p>April 2013</p> <p>January 2013</p>	<p>YOS Management Team, PG, SF, CD</p> <p>YOS Management Team, PG, SF, CD</p>	<p>out by service managers and team leaders using the short screening tool along with random sampling of individual cases.</p> <p>All external training has now been completed.</p> <p>Action partially completed. YOS workforce development plan currently being aligned with IYSS Workforce Development Plan.</p> <p>PDR's all diarised to be completed by the end September and the workforce development plan will be informed by any identified training requirements in addition to the IYSS needs already identified.</p>
YOS 3	Review assessments ASSET at regular intervals (3 months) or following significant change in circumstances.	<p>(3a) Monthly management information on forecast for review schedules. Reviews monitored and completion recorded with an expectation that 98% will occur within timescale.</p> <p>(3b) Case Managers to inform Operations Managers of significant change in circumstances in cases e.g. change in circumstances</p>	<p>January 2013</p> <p>April 2013</p>	<p>Operations Managers SF, CD</p> <p>Operations Managers SF, CD</p>	<p>Action completed. Since the inception of the Action Plan, the government has revised National Standards such that the 3 month requirement for review is amended to 6 months.</p> <p>Dip sampling - 100% of reviews sampled in July 2013 are occurring on time.</p> <p>Dip sampling of Assets in July 2013 indicates that assessments are being updated in relation</p>

* Note: January 2013 performance not yet assessed as time scales for orders made in the latter half of January extend to February 2013

Ref No	AREA REQUIRING IMPROVEMENT (Recommendations)	Action Required	Planned Completion Date	Lead Officer / Agency	Progress against agreed action and impact monitoring
		(homelessness, further re-offending etc).			to changes. The P&Q service quality review compliancy audits include this measure and the measure will be included in any future monitoring and reporting arrangements.
YOS 4	Initial Assessments ASSET screen for vulnerability, and Risk of Serious Harm. A Vulnerability Management Plan (VMP) is required for medium to high vulnerability and a Risk of Serious Harm (ROSH) assessment required for all identified risk . In addition, a Risk Management Plan (RMP) to be completed for medium to high risk cases. (Inspectors identified issues with timeliness and quality).	(4a) Risk/ vulnerability register updated with levels of risk/ vulnerability management oversight sign off and review dates	January 2013	Operations Managers (SF,CD)	Action completed. Risk / vulnerability register in place since January 2013. Dip sampling of reviews in July 2013 indicates the majority are up-to-date. The P&Q service quality review compliancy audits include this measure and the measure will be included in any future monitoring and reporting arrangements.
		4(b) External training on completion of risk and vulnerability documents in relation to quality and analysis	April 2013	YOS Management Team (PG, SF, CD)	Action completed. Training completed.
YOS 5	Management oversight of cases and quality assurance arrangements	5(a) Management oversight	March 2013	YOS Manager (PG)	Partially completed. Dip sampling of Management oversight in July

* Note: January 2013 performance not yet assessed as time scales for orders made in the latter half of January extend to February 2013

Ref No	AREA REQUIRING IMPROVEMENT (Recommendations)	Action Required	Planned Completion Date	Lead Officer / Agency	Progress against agreed action and impact monitoring
		<p>5(b) Strengthen governance arrangements of the service</p> <p>5(C) Ensure all staff in service understand responsibilities,</p>	<p>March 2013</p> <p>March 2013</p>	<p>YOS Management Team (PG, SF, CD)</p> <p>YOS Management</p>	<p>2013 indicates that this has increased considerably. The P&Q service quality review compliancy audits include this measure and the measure will be included in any future monitoring and reporting arrangements.</p> <p>Where there is a medium or high risk case there is a significant amount of management oversight.</p> <p>A minimum standard will be established to ensure that low risk cases have appropriate management oversight.</p> <p>The recent re-structure of IYSS has resulted in one operations manager being responsible for oversight of cases (previously two). For low risk cases oversight will be devolved to Band I staff (M1 Managers).</p> <p>First Meeting of Management Board May 2013 (completed)</p> <p>Monitoring and reporting arrangements are being developed and a quarterly performance update will be provided to the YOS Management Board</p> <ul style="list-style-type: none"> • Service Wide Meetings have addressed

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Ref No	AREA REQUIRING IMPROVEMENT (Recommendations)	Action Required	Planned Completion Date	Lead Officer / Agency	Progress against agreed action and impact monitoring
		<p>accountability and consequences in relation to governance arrangements and quality assurance</p> <p>5(d) work with CYPS strategy standards and development team to develop YOS specific quality assurance framework</p>	<p>March 2013</p>	<p><i>Team (PG, SF, CD)</i></p> <p><i>YOS Manager (PG)</i></p>	<p>quality assurance arrangements and governance. A regular (6 weekly professional practice forum to share good practice has been established.</p> <ul style="list-style-type: none"> • Revised job descriptions incorporating quality assurance have been implemented as part of IYSS reorganisation (July 2013) • Meeting held with CYPS team 18/01/13 • Issues identified that QA systems are good but require simplification now there are less Operations Managers • Some tasks to be devolved to Band I. • Service quality review being conducted by CYPS P&Q team. Service improvements will be implemented as a result of any findings.

* Note: January 2013 performance not yet assessed as time scales for orders made in the latter half of January extend to February 2013

Rotherham Data Summary April - June 2013

	Rotherham YOT	Yorkshire Region	South Yorkshire PCC area	England
Indicators				
FTE PNC rate per 100,000 of 10-17 population **Lower is better				
Apr 12 - Mar 13 (latest period)	463	494	567	514
Apr 11 - Mar 12	444	676	621	691
Use of custody rate per 1,000 of 10 -17 population **Good performance is typified by a low rate				
Jul 12 - Jun 13 (latest period)	0.44	0.47	0.32	0.50
Apr - Jun 11	0.38	0.28	0.29	0.21
Reoffending rates after 12 months				
frequency rate - Oct 10 - Sep 11 cohort (latest)	0.85	1.10	0.96	1.04
frequency rate - Oct 09 - Sep 10 cohort	0.90	1.07	0.91	0.99
change from selected baseline	-0.05	0.03	0.05	0.06
binary rate - Oct 10 - Sep 11 cohort (latest)	34.8%	36.6%	35.0%	36.1%
binary rate - Oct 09 - Sep 10 cohort	36.0%	36.5%	34.0%	34.8%
percentage point change from selected baseline	-1.2%	0.1%	0.9%	1.3%